

Organizational Performance



City of Minnetonka 2007



How are we doing?

Strategic goals:

- Natural environ
- Public safety
- Transportation
- Development
- Build community
- Public services
- Organz excel
- *Quality of Life*

Ratings:

- 1/3 City Council
- 1/3 Boards & Comm
- 1/3 Community survey

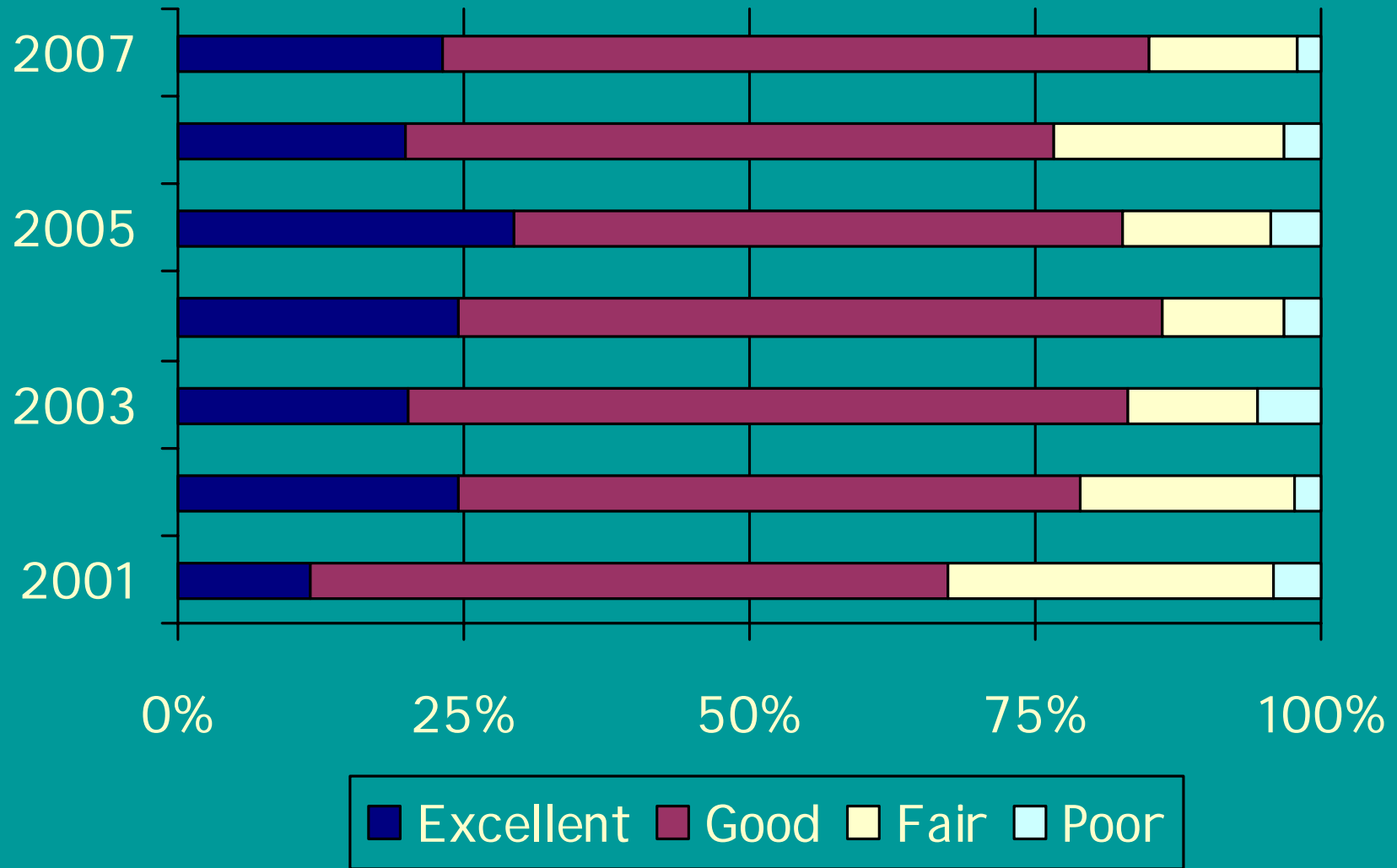
Natural Environment = A (A-)

- Water resources & woodlands = A-
- Preserve open space = A (A-)
- Renew & sustain parks = A
- Expand & maintain trails = A-

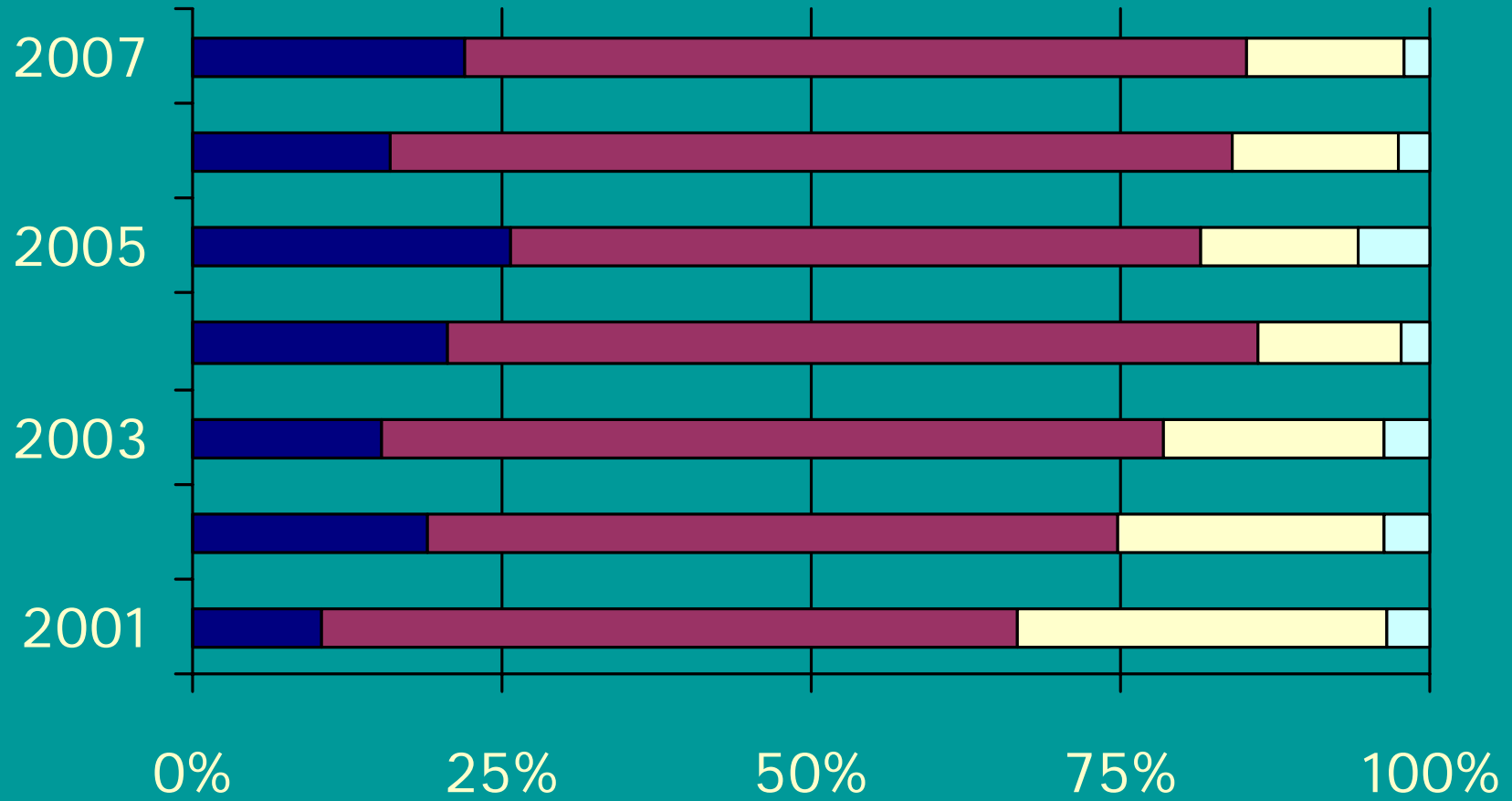


- Council = A
- Board = A
- Survey = A-

Wetlands & streams

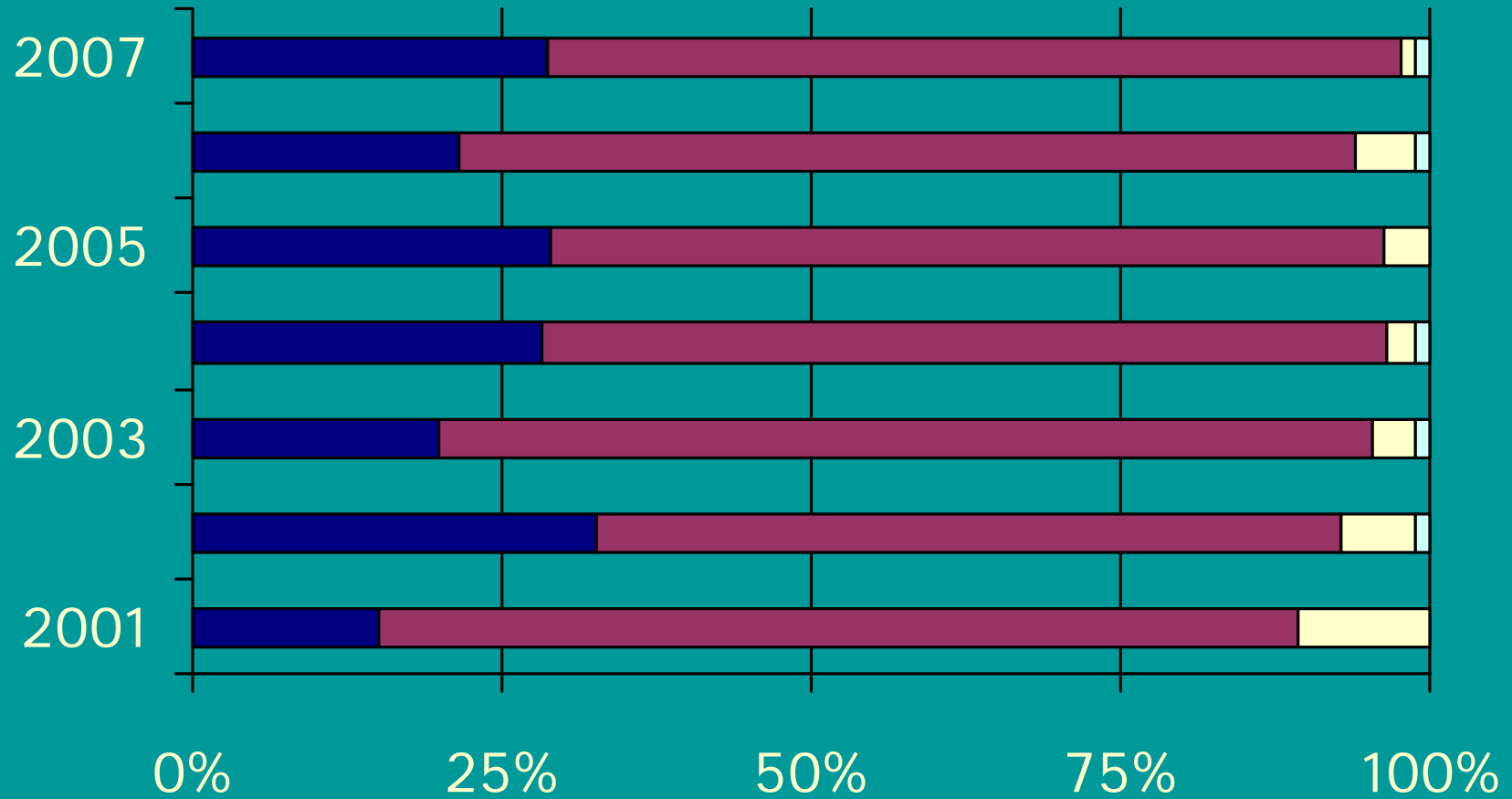


Forested areas



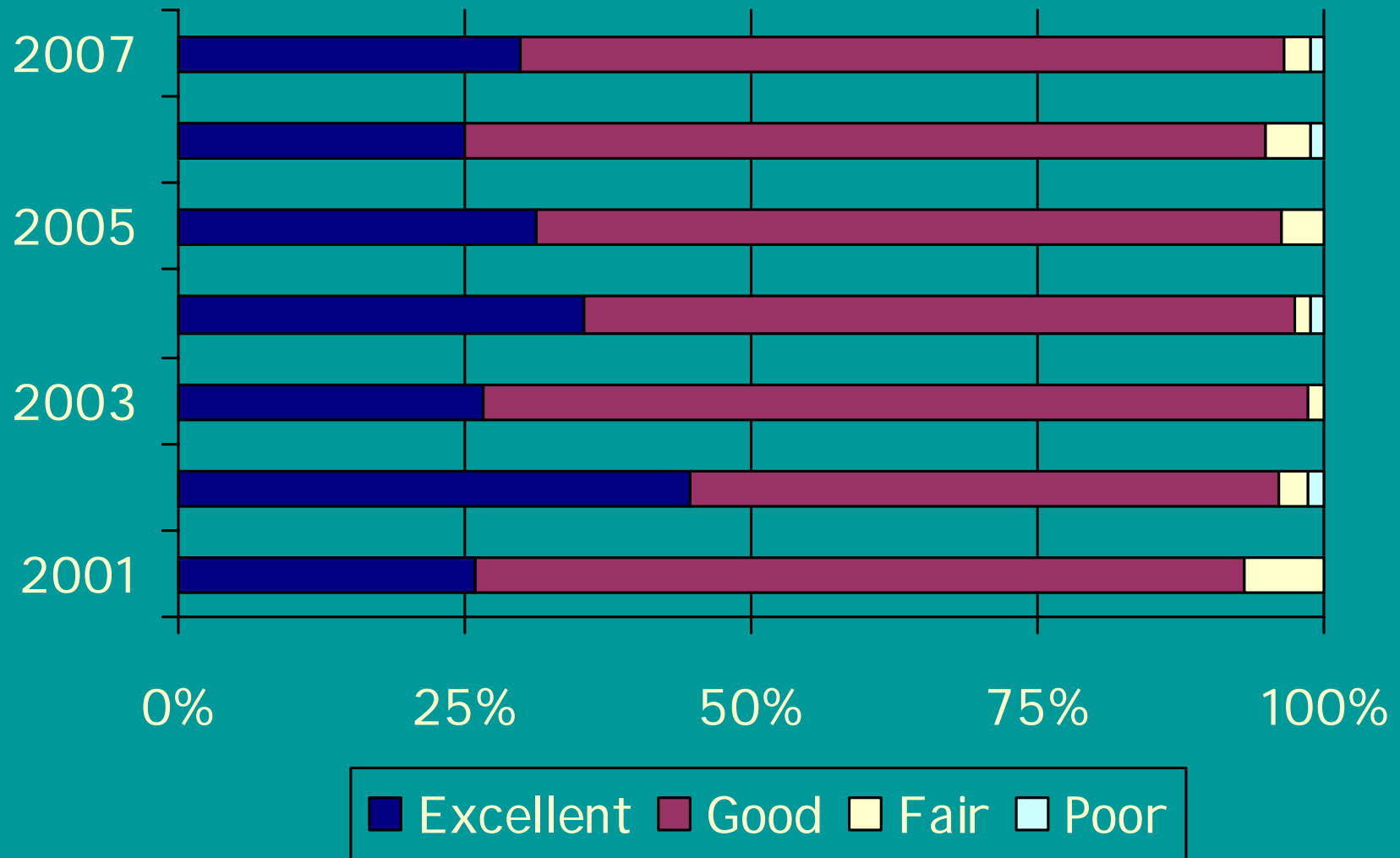
Excellent Good Fair Poor

Park maintenance



■ Excellent ■ Good ■ Fair ■ Poor

Trail maintenance



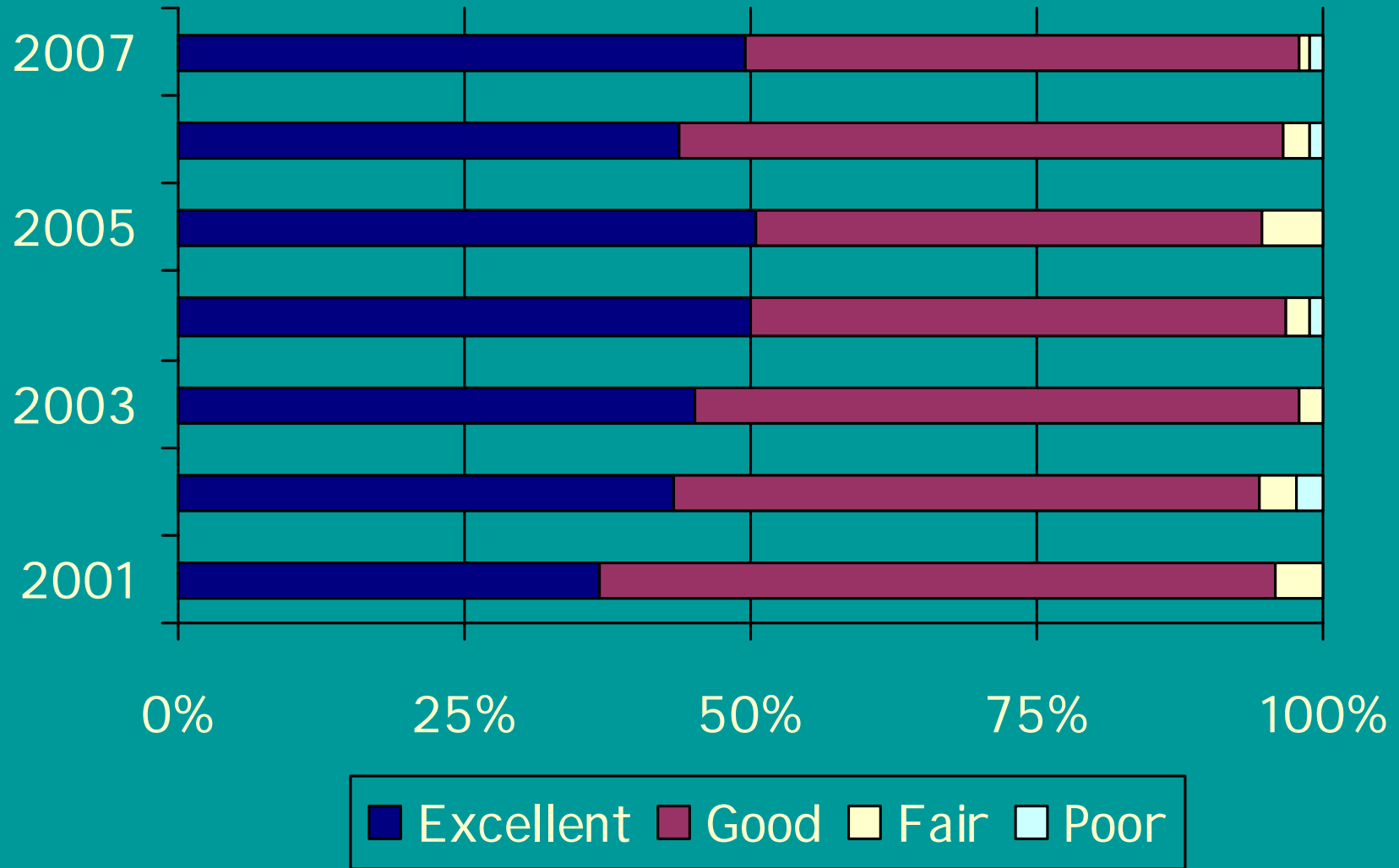
Public Safety = A

- Foster community involvement = A
- Personal & business safety = A-
- Ensure hometown security = A

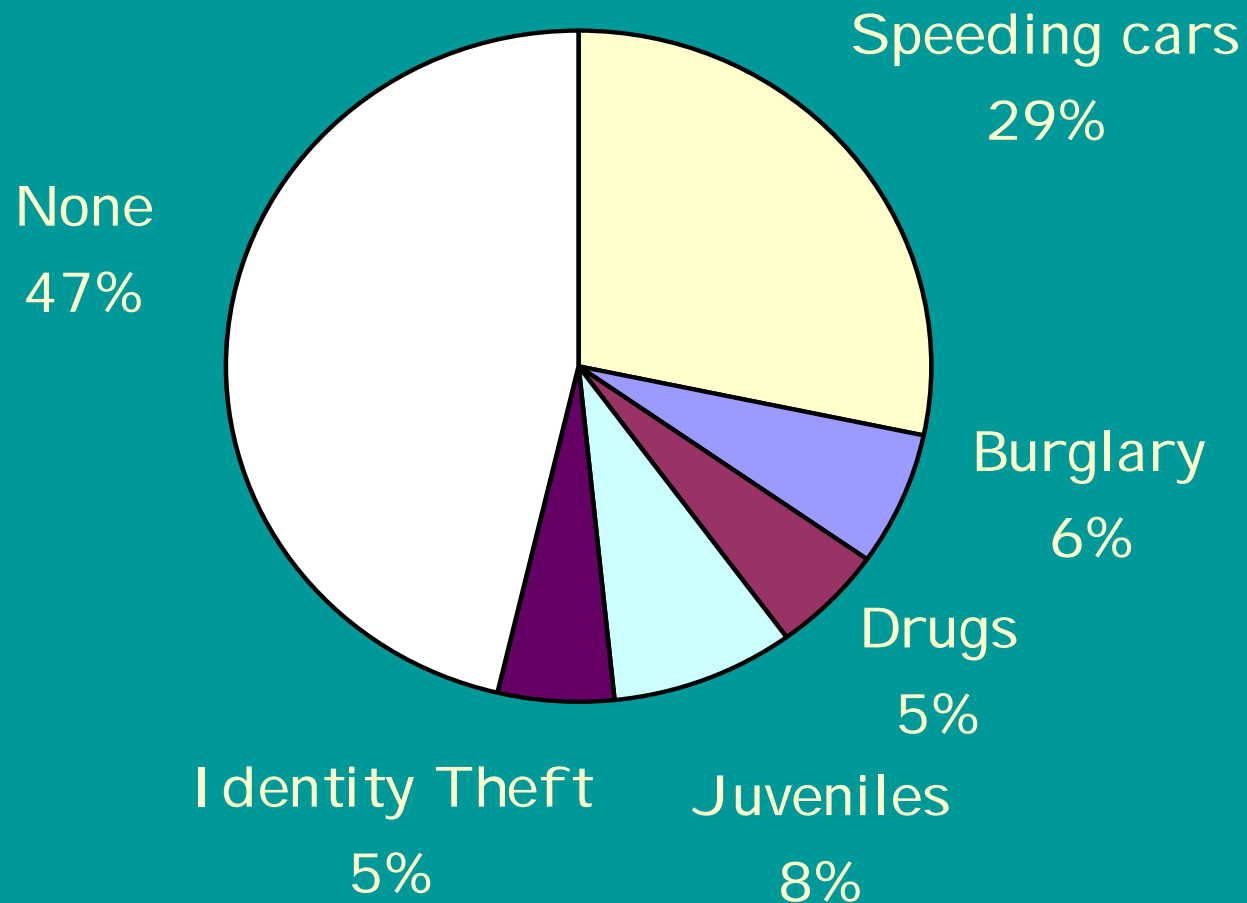


- Council = A
- Boards = A
- Survey = A-

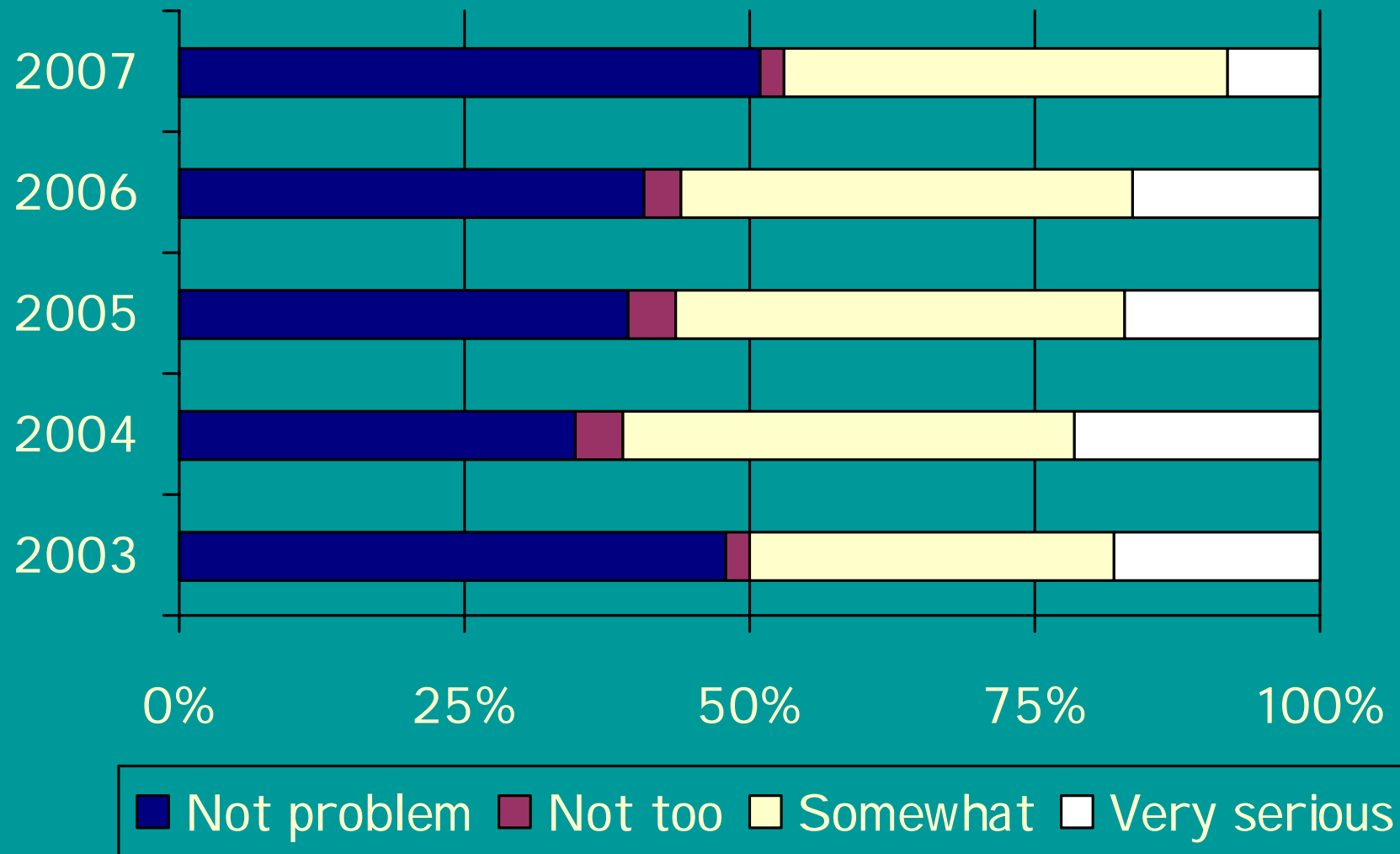
Police protection



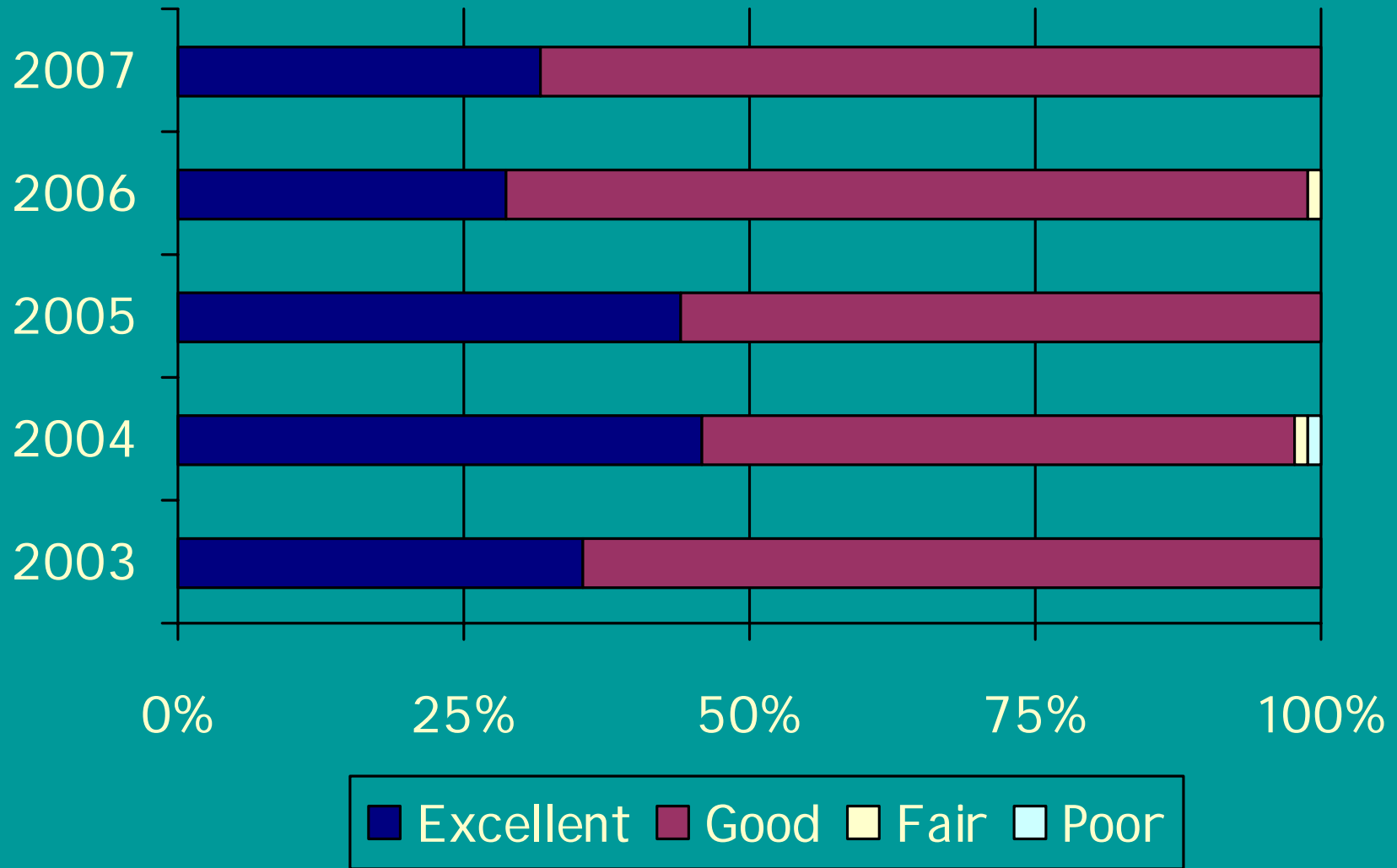
Greatest public safety concerns



Residential speeding

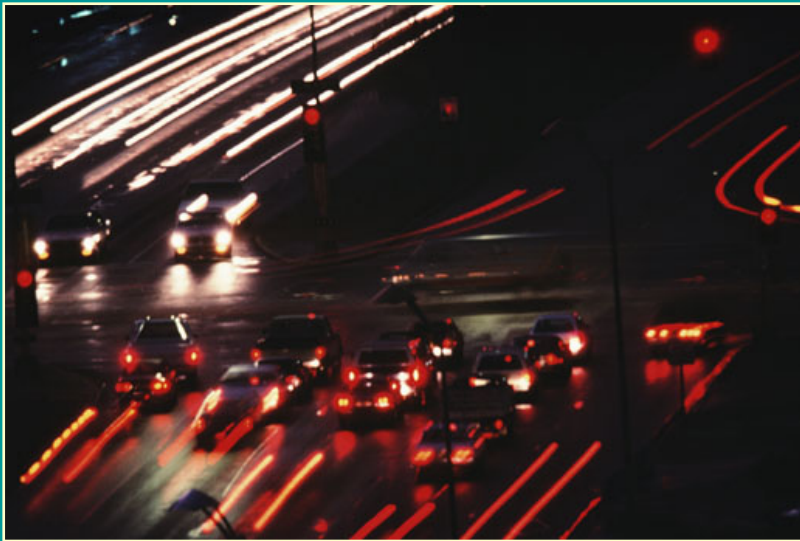


Fire protection



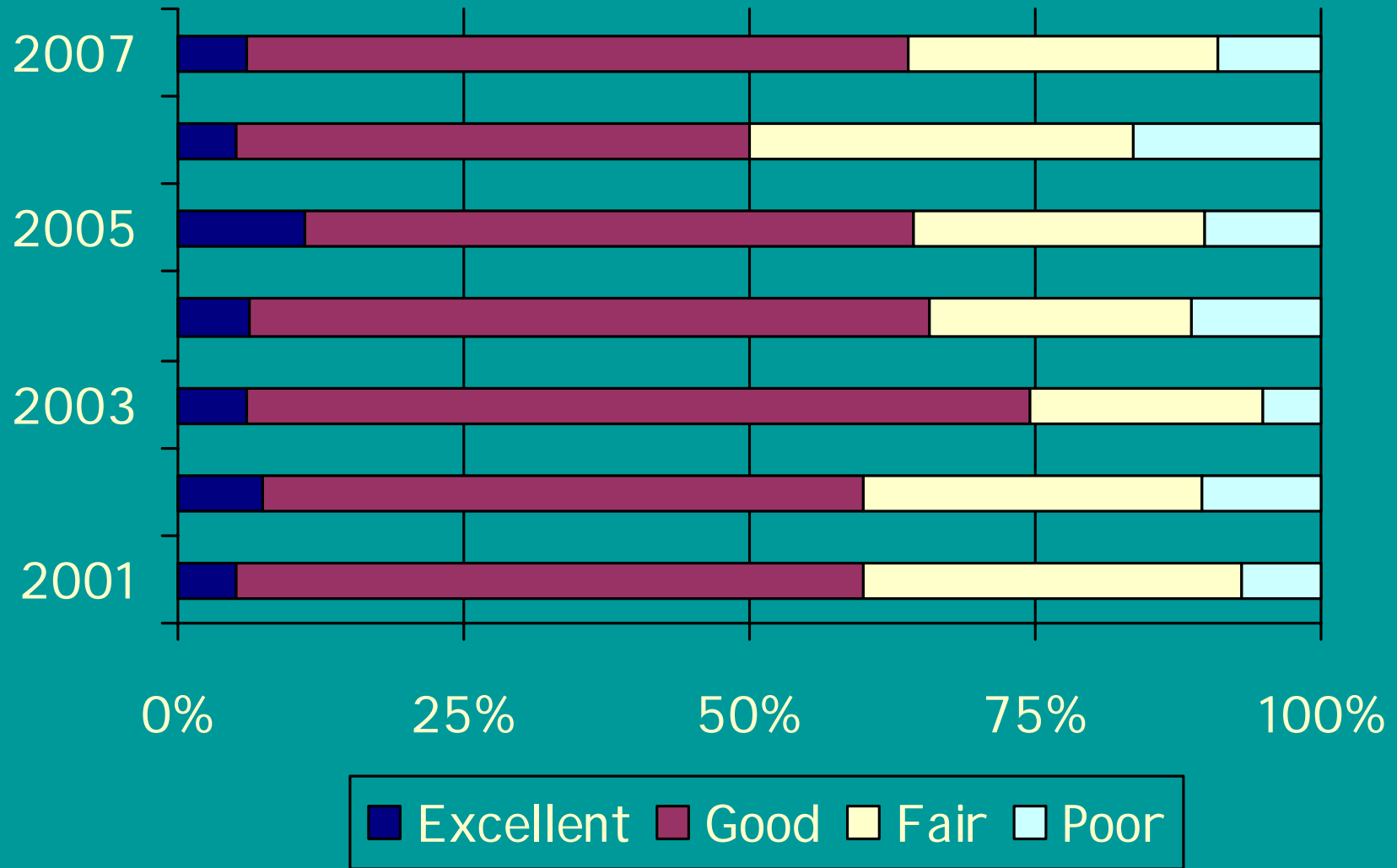
Transportation = A-

- Resident & business mobility = A-
- Meet local & regional needs = A
- Infrastructure investments = A- (B+)

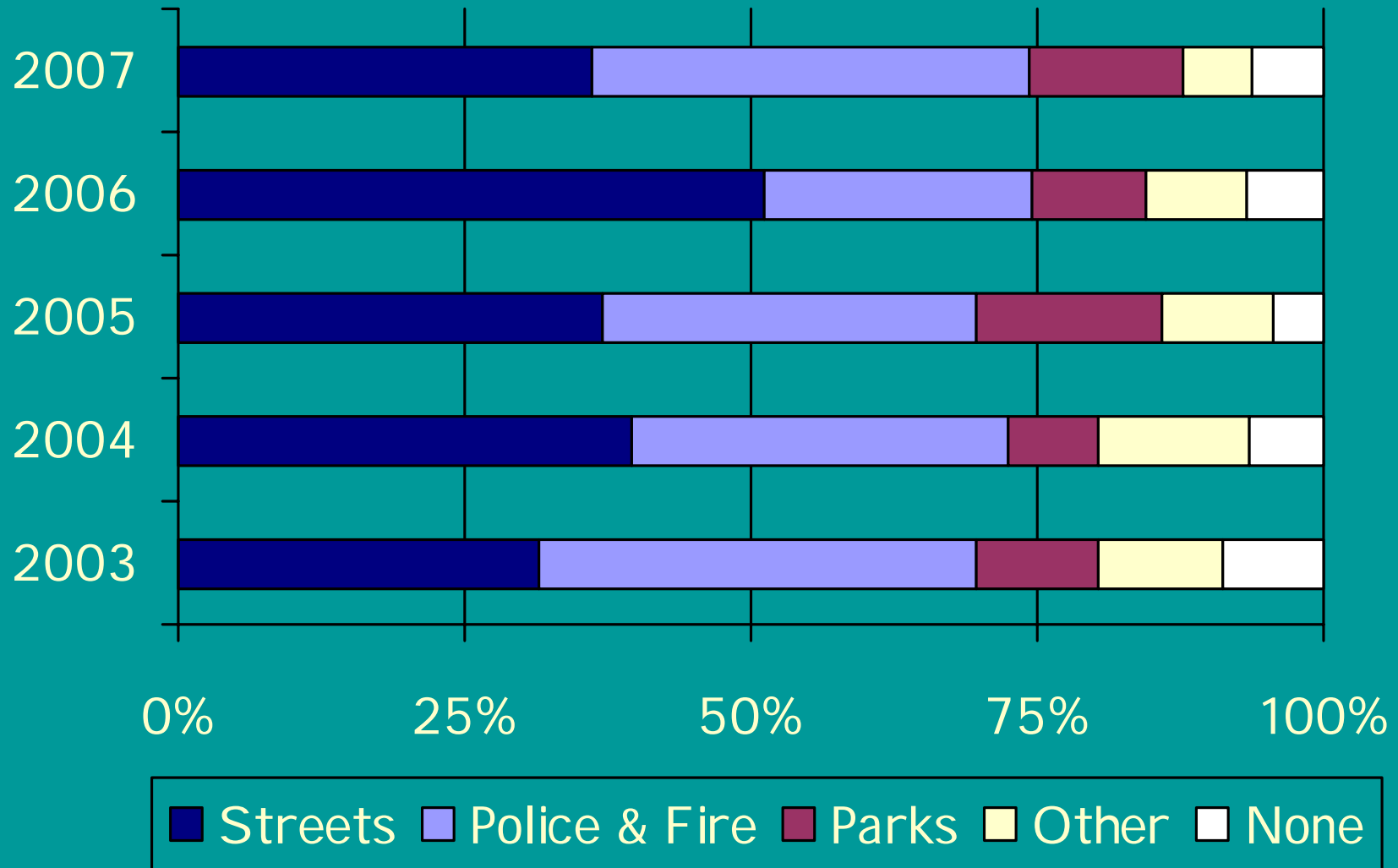


- Council = A-
- Agencies = A- (A)
- Survey = B+

Street maintenance



1% increase in budget



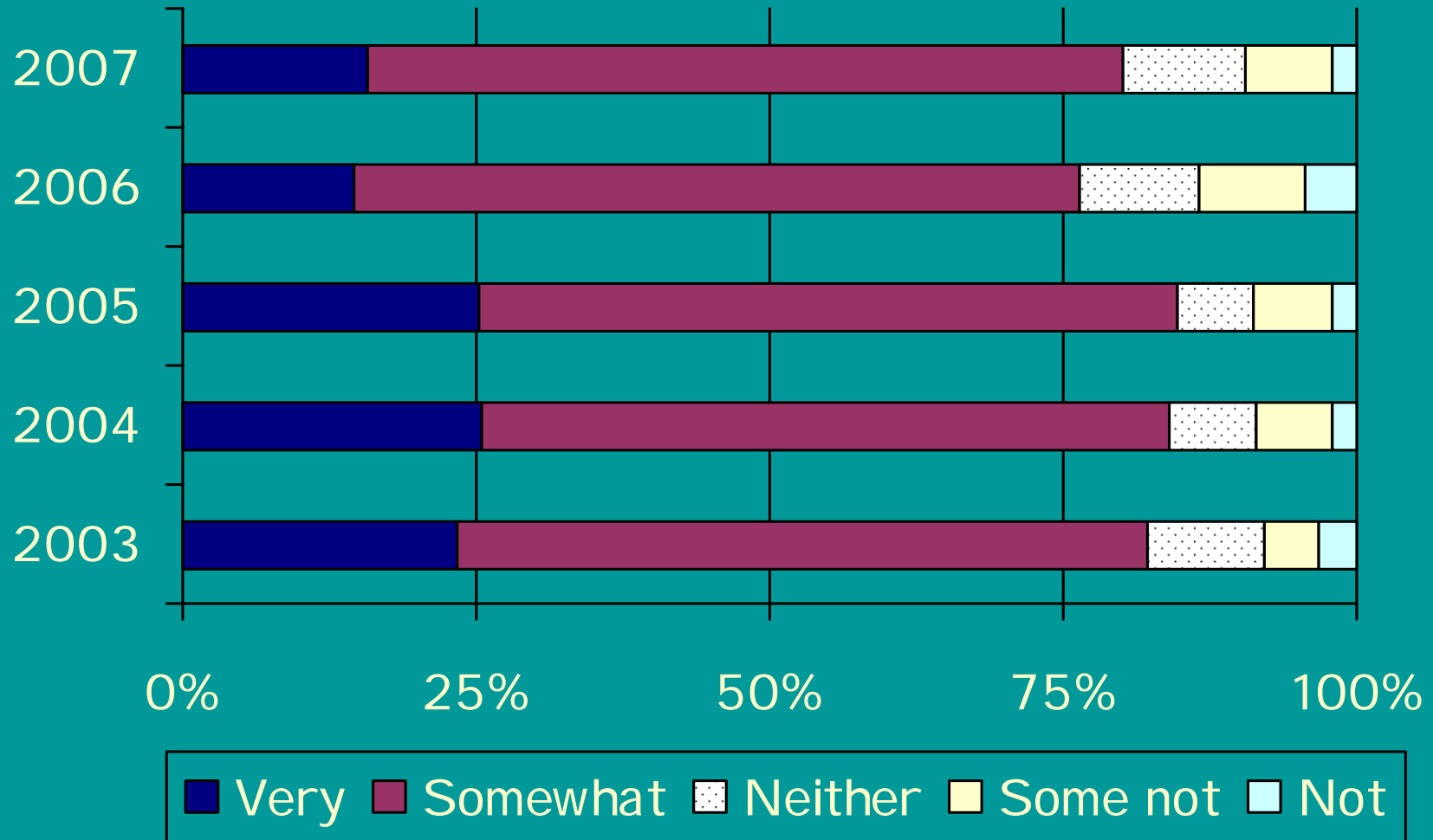
Development = A-

- Guide development = A-
- Balance rights with public interest = A-
- Increase affordable housing = A-
- Shape redevelopment = A-

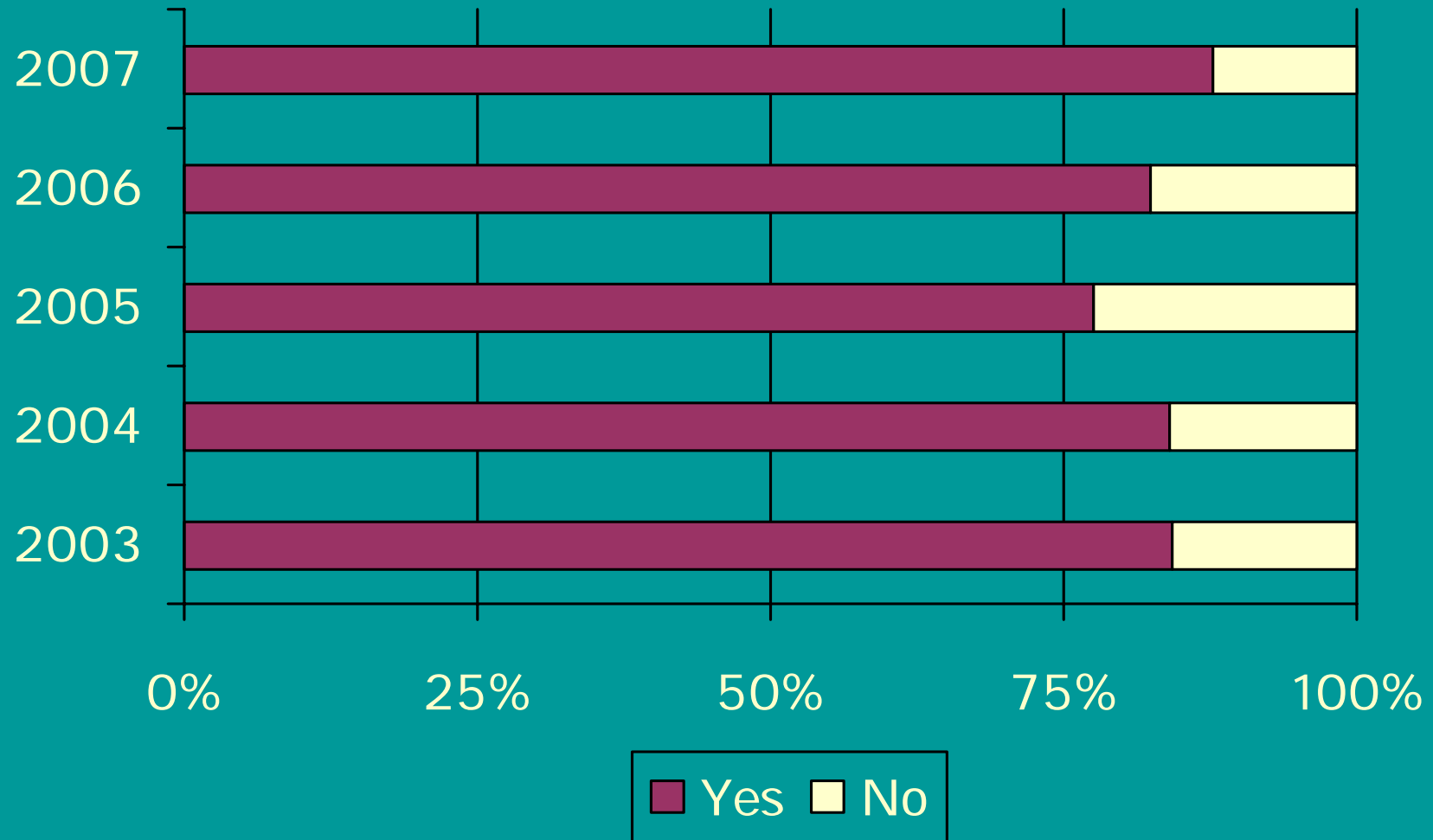


- Council = A (A-)
- Boards = A-
- Survey = A- (B+)

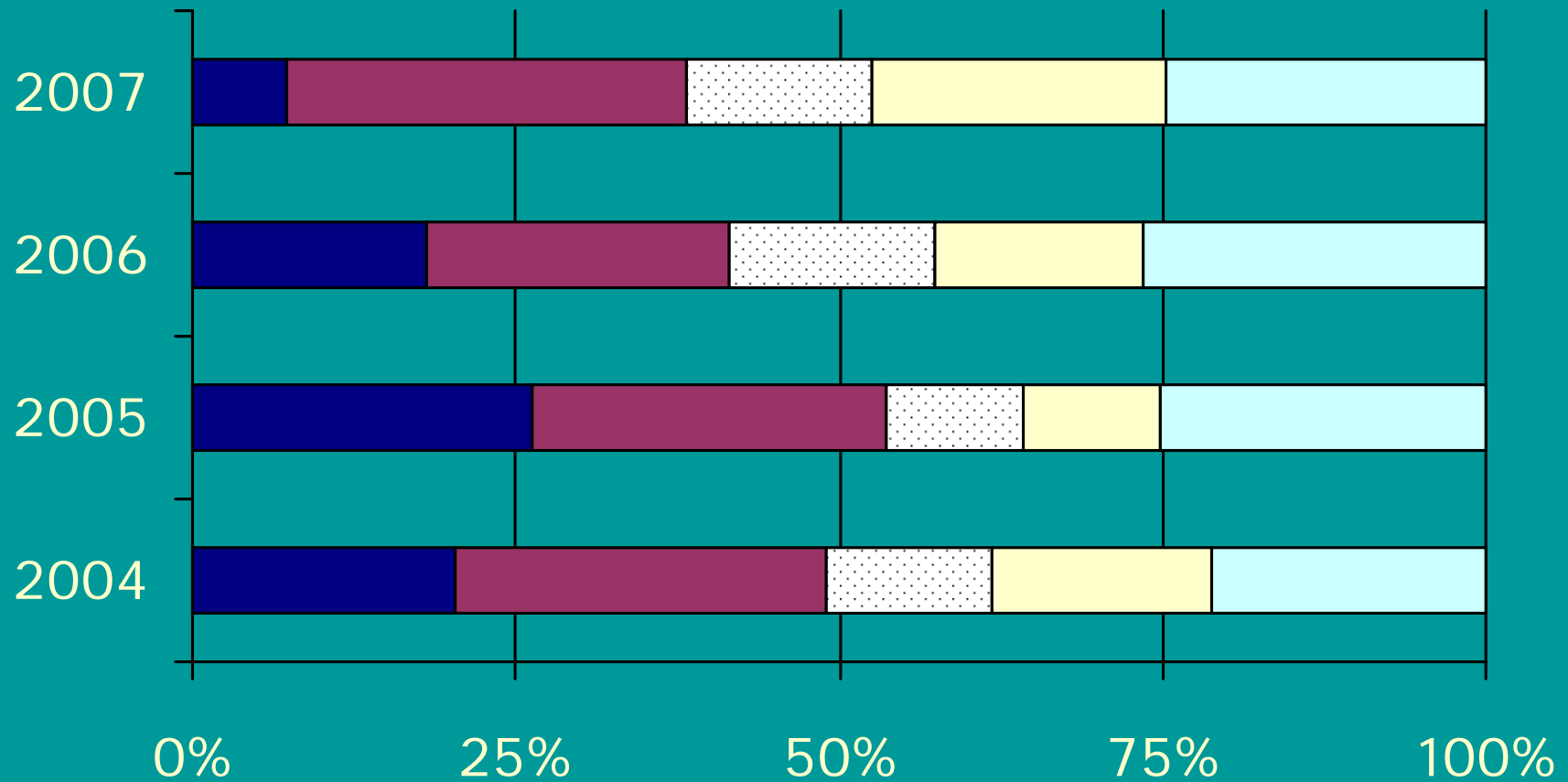
Balancing property rights with community interests



Appropriate public input in development decisions

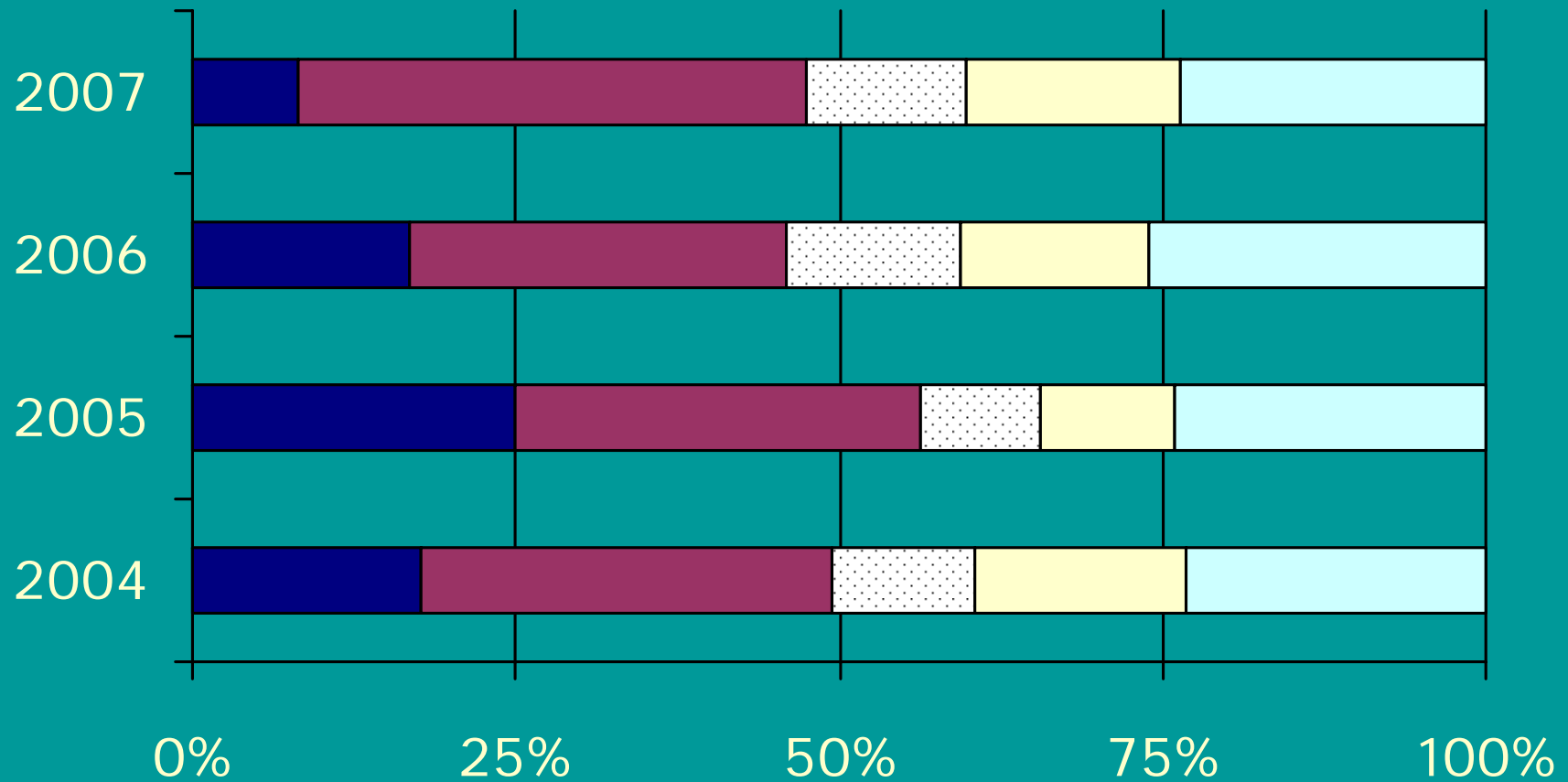


Support higher density for affordable housing



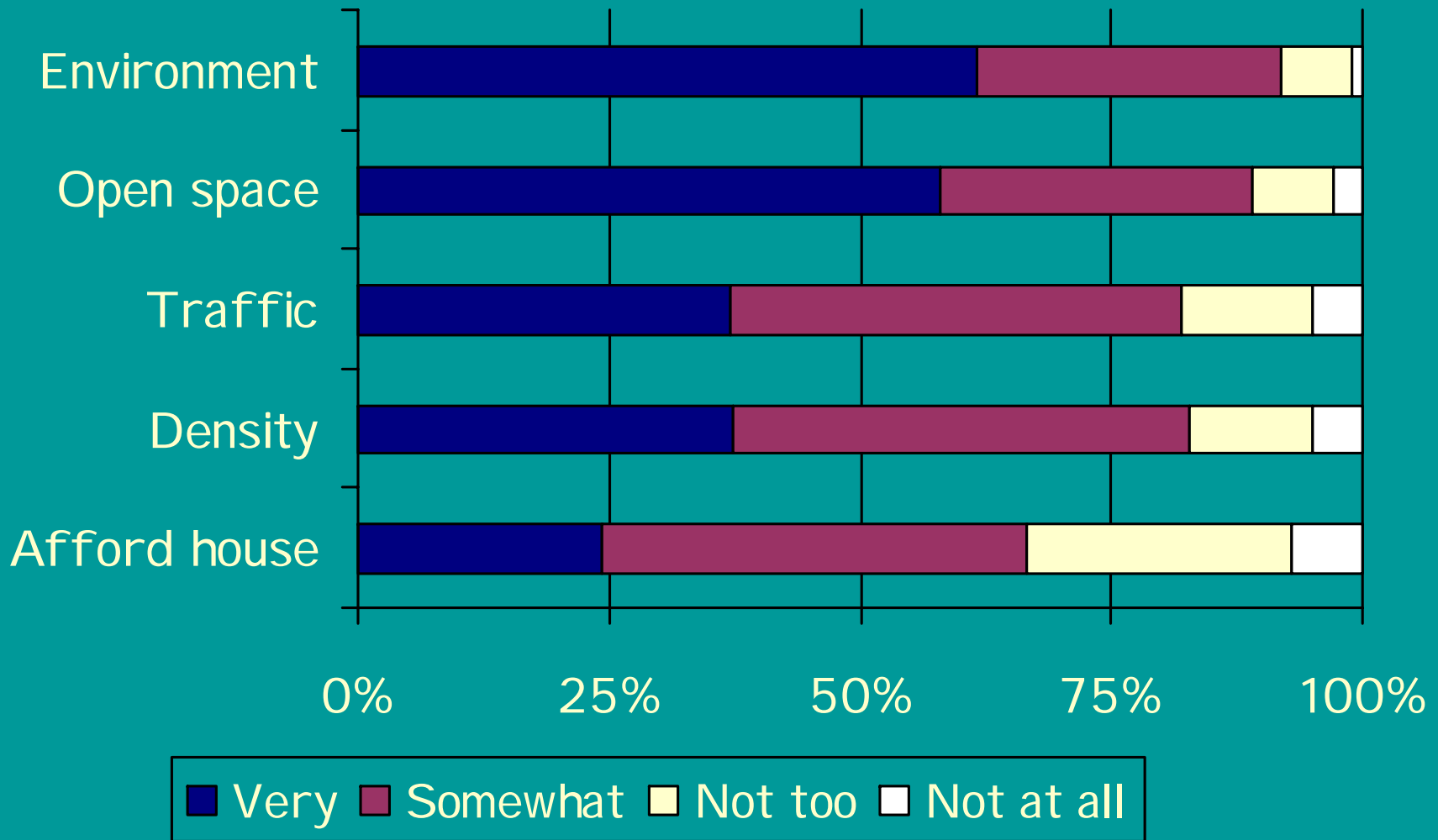
■ Strongly favor ■ Favor ■ Neutral ■ Oppose ■ Strongly oppose

Support higher density for environmental protection



■ Strongly favor ■ Favor ■ Neutral ■ Oppose ■ Strongly oppose

Development concerns



Building Community = A-

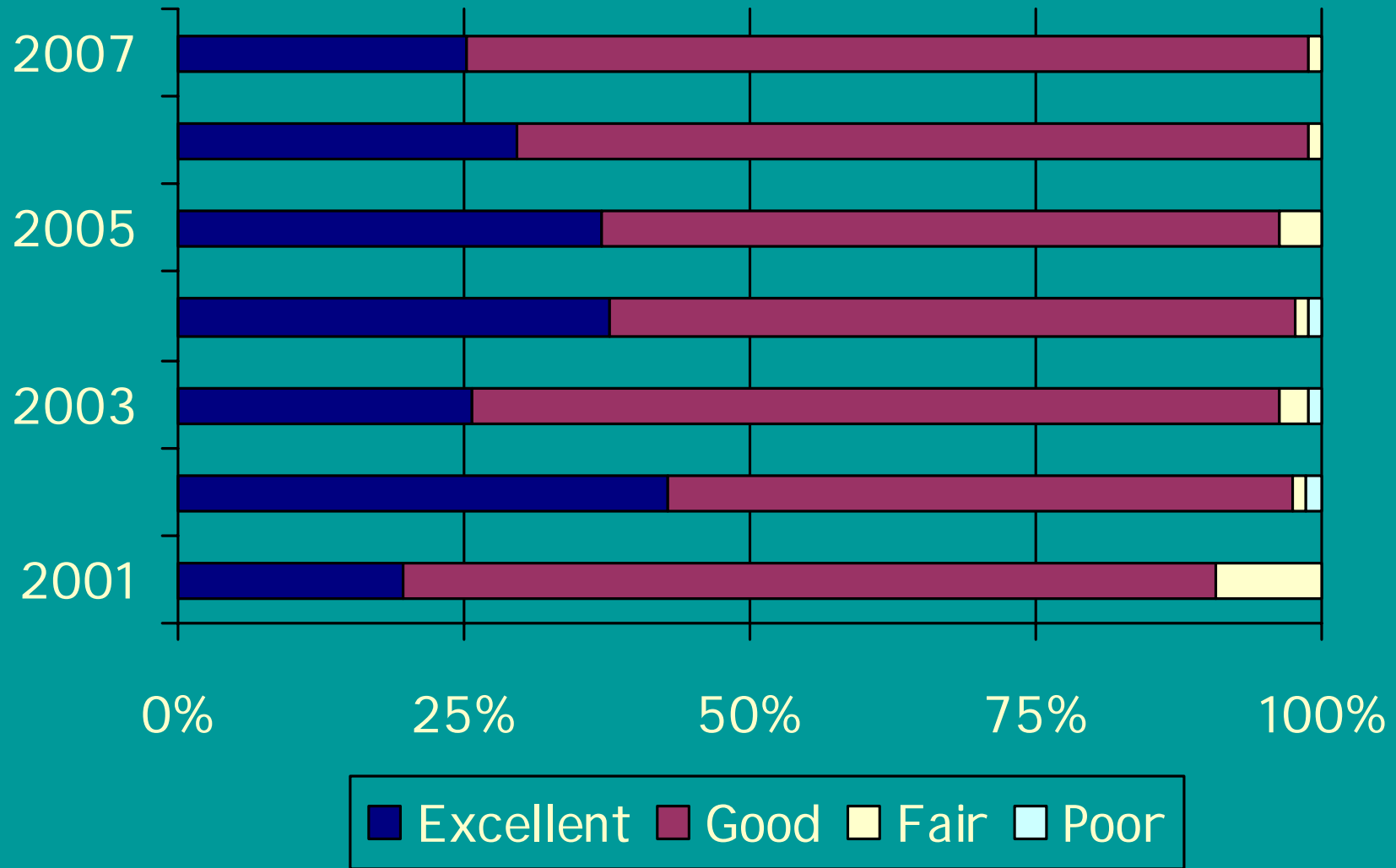
- Foster open communication = A-
- Promote community involvement = A- (A)
- Local & regional partnerships = A (A-)
- Embrace heritage & diversity = A-



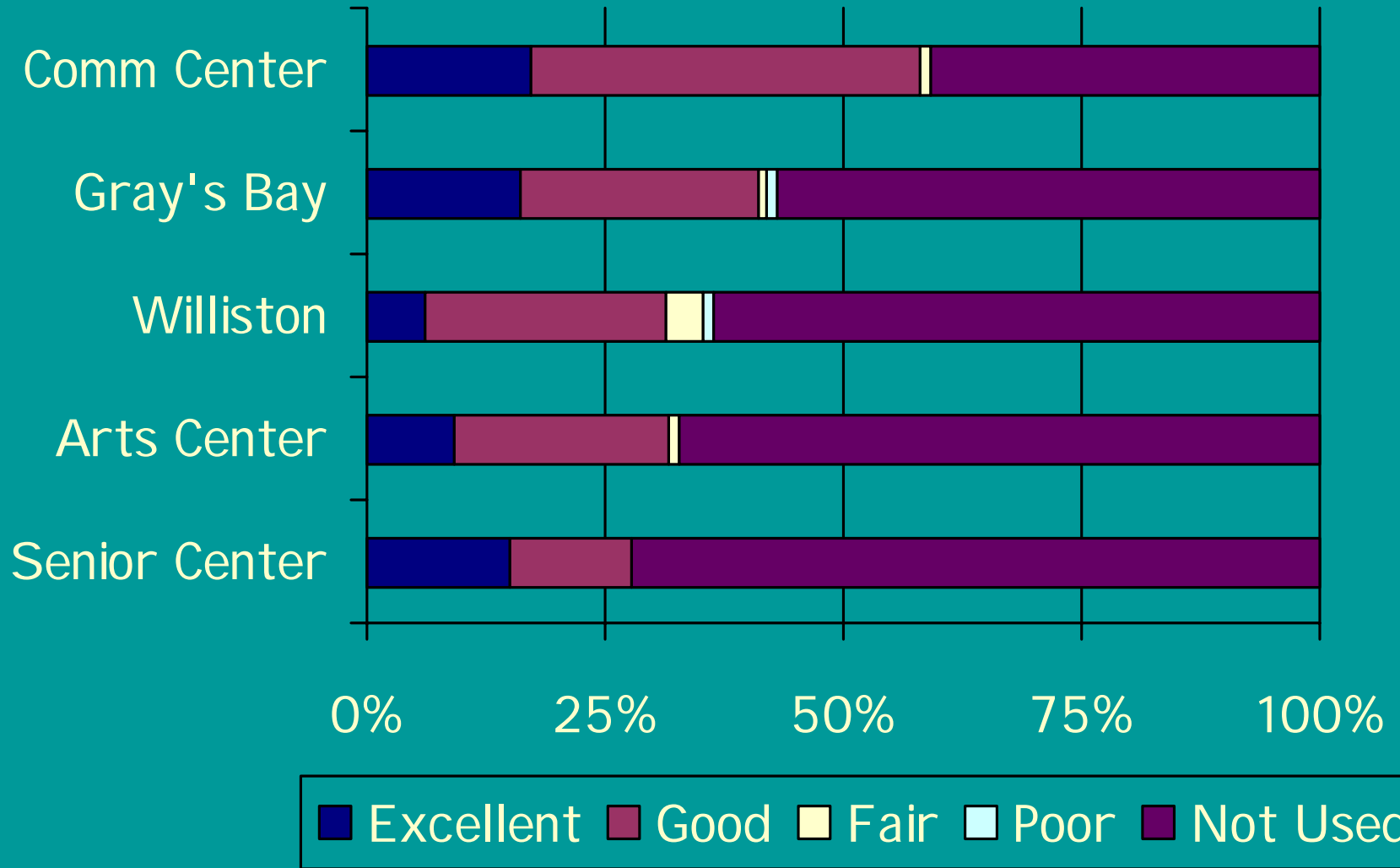
Having Fun at Lone Lake Park

- Council = A
- Boards = A-
- Survey = A-

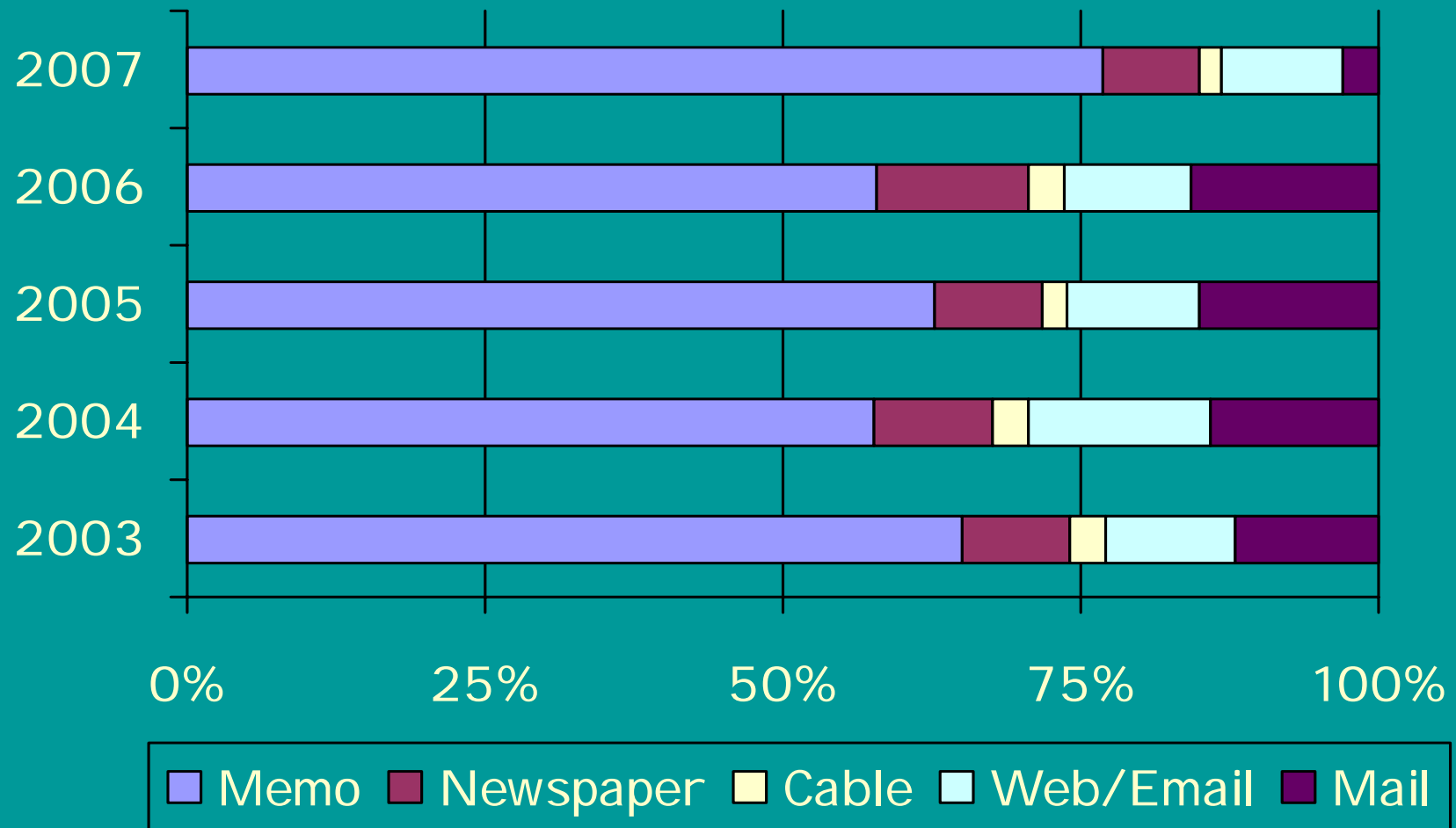
Recreation programs



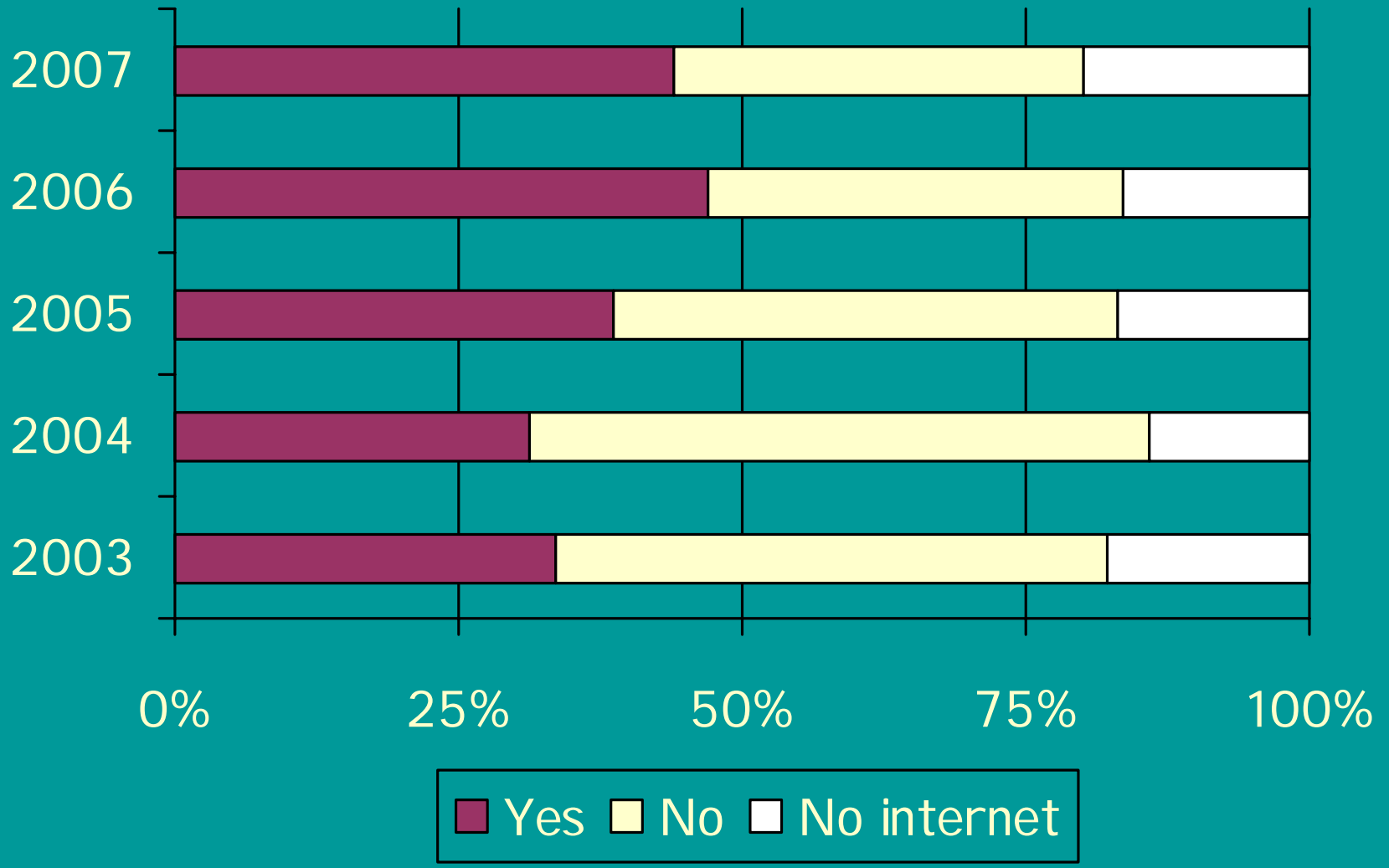
City facilities



Preferred source for information



eminnetonka.com use



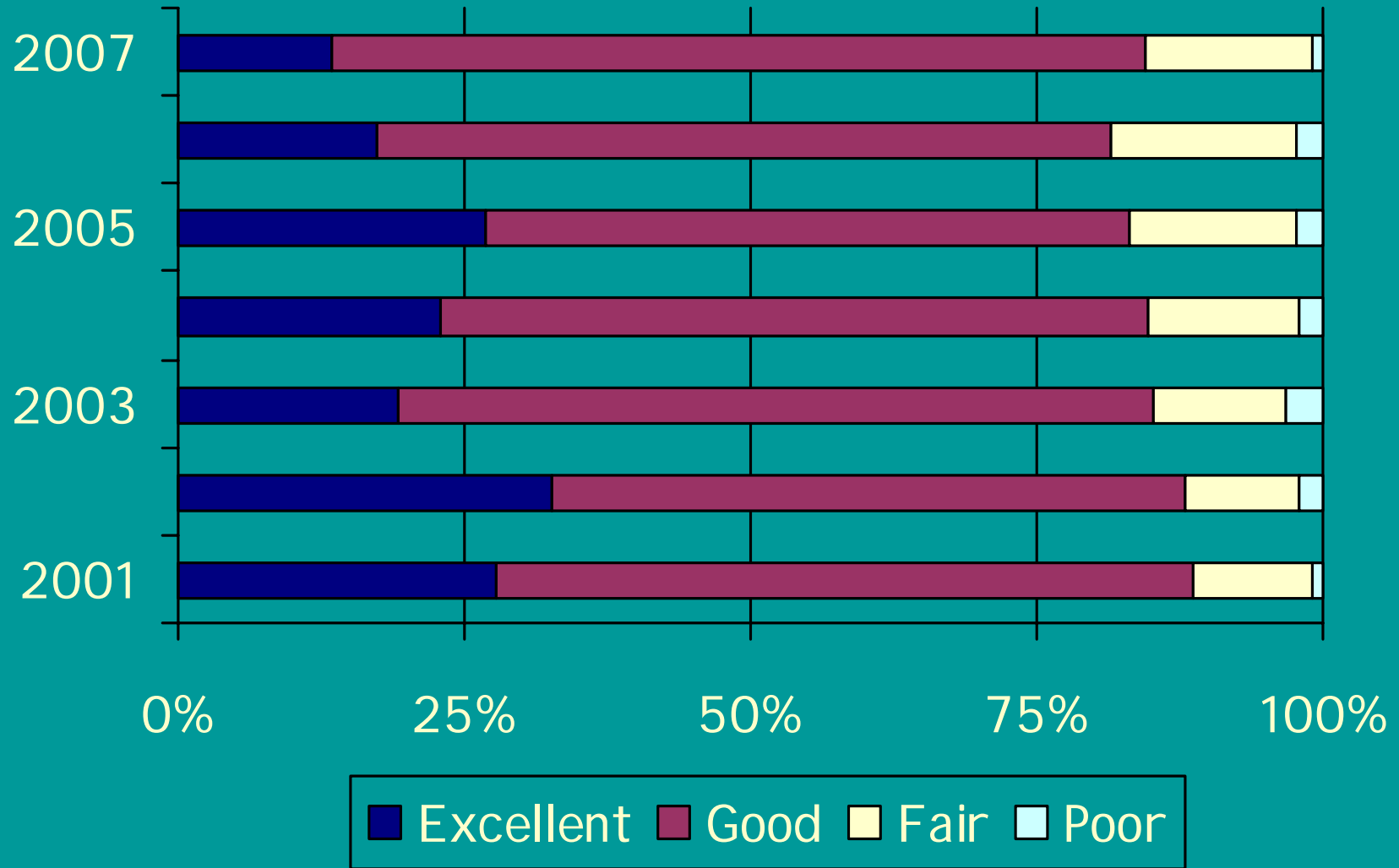
Public Services = A

- Quality services at reasonable price = A
- Manage for the long-term = A
- Provide excellent service = A
- Promote innovation = A- (A)

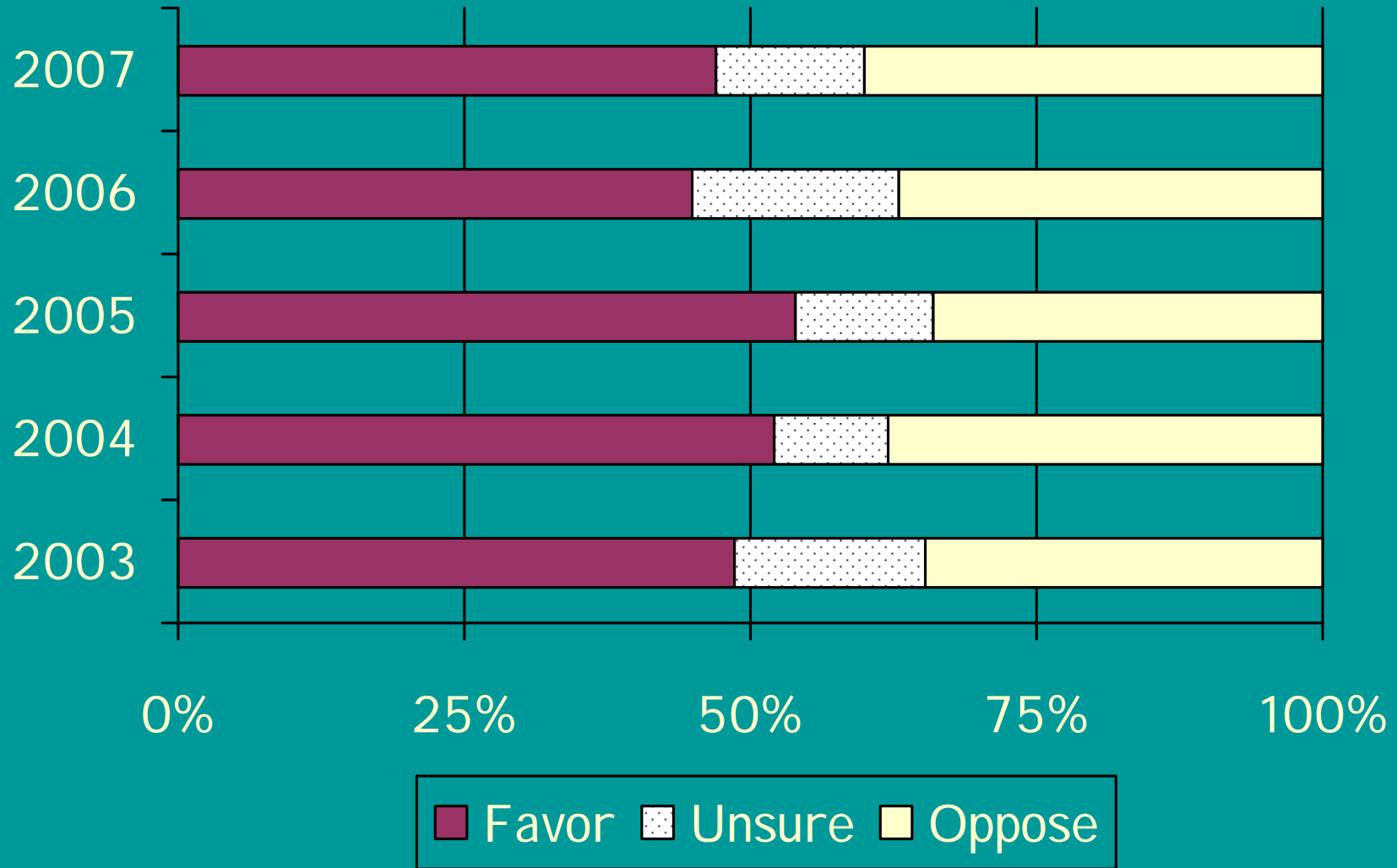


- Council = A
- Boards = A
- Survey = A-

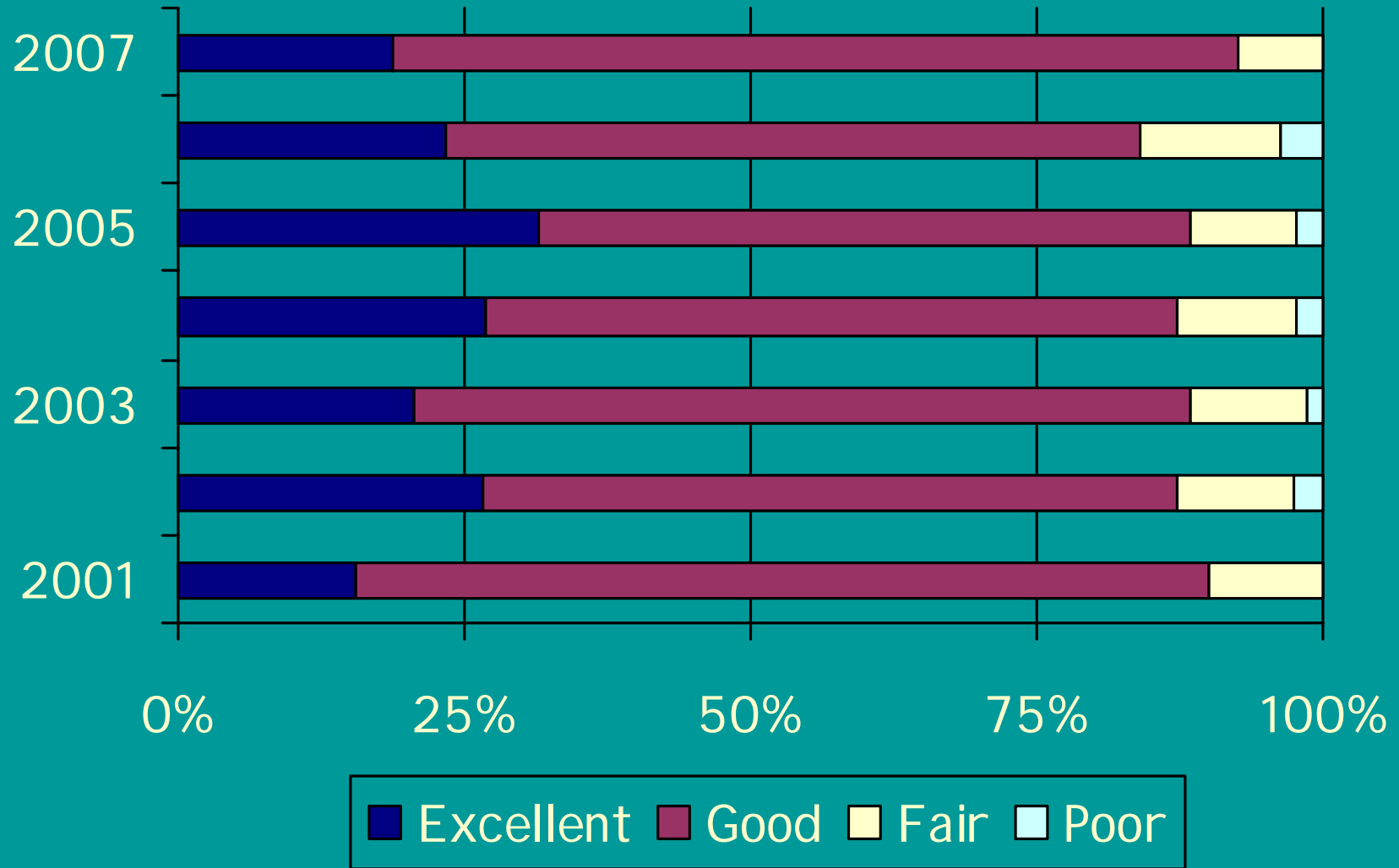
Value of services



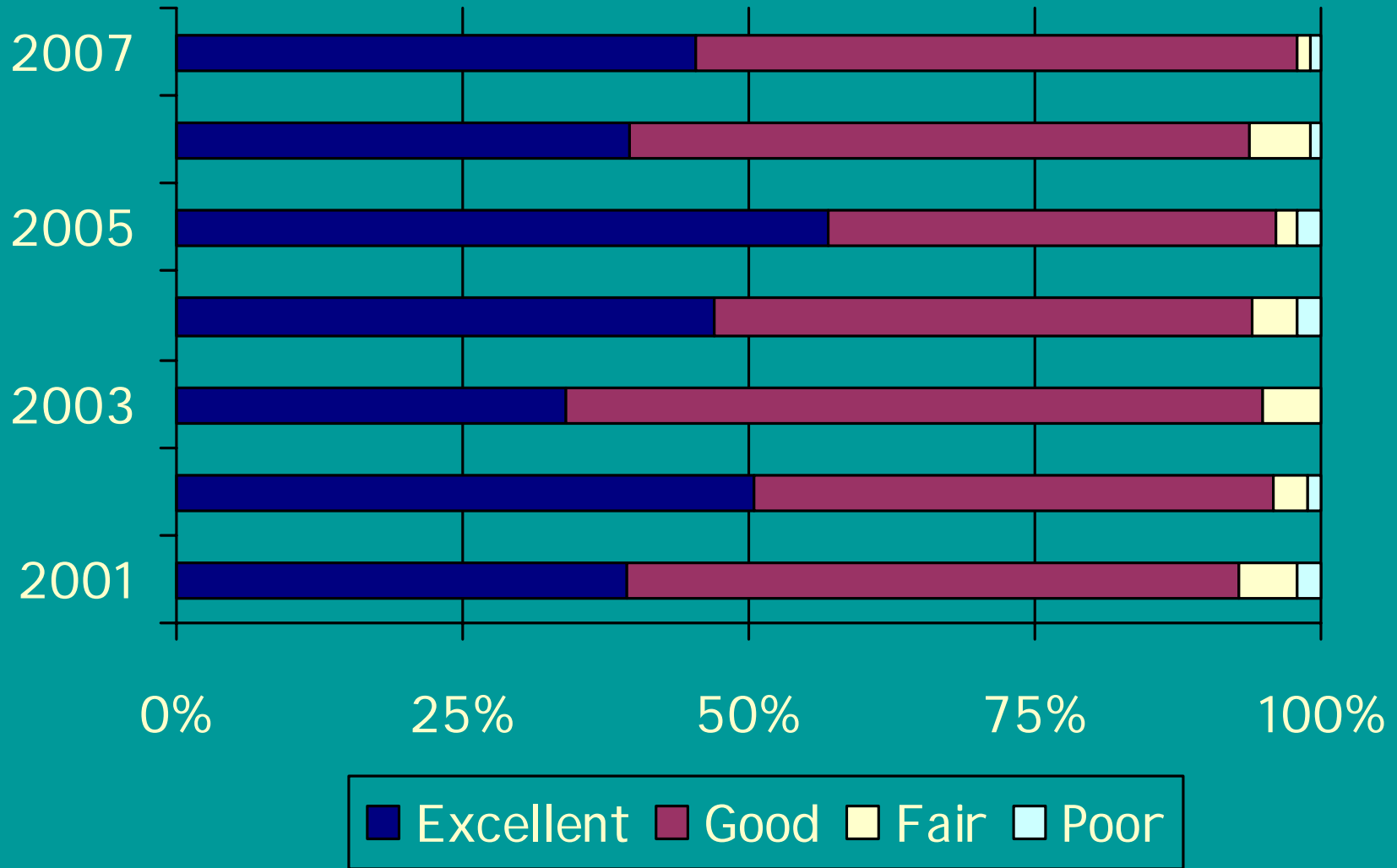
Taxes to maintain services



City staff performance



City staff courtesy



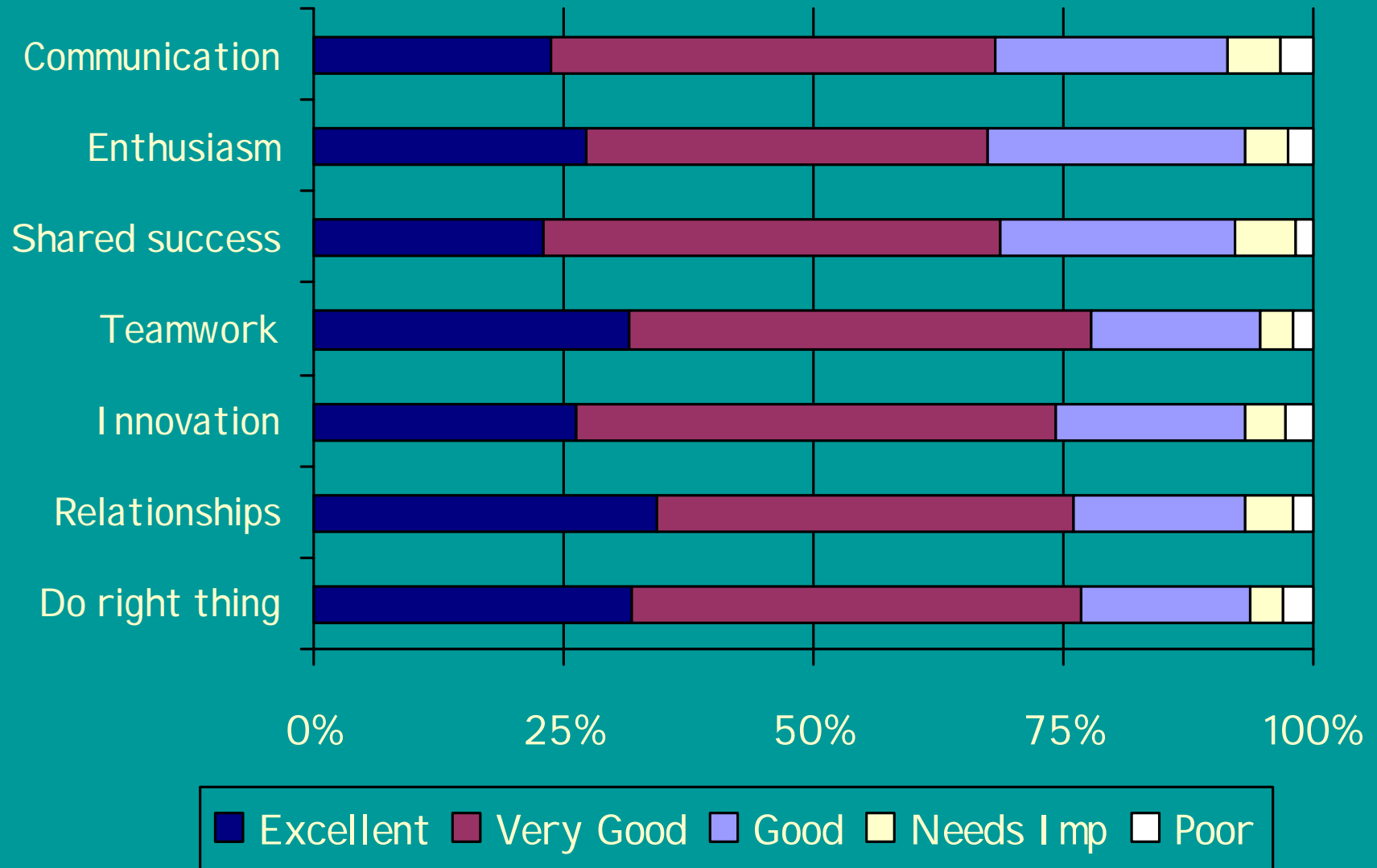
Organizational Excellence = A

- Set high standards others emulate = A
- Provide a great place to work = A
- Live our shared values = A
- Do the right thing = A

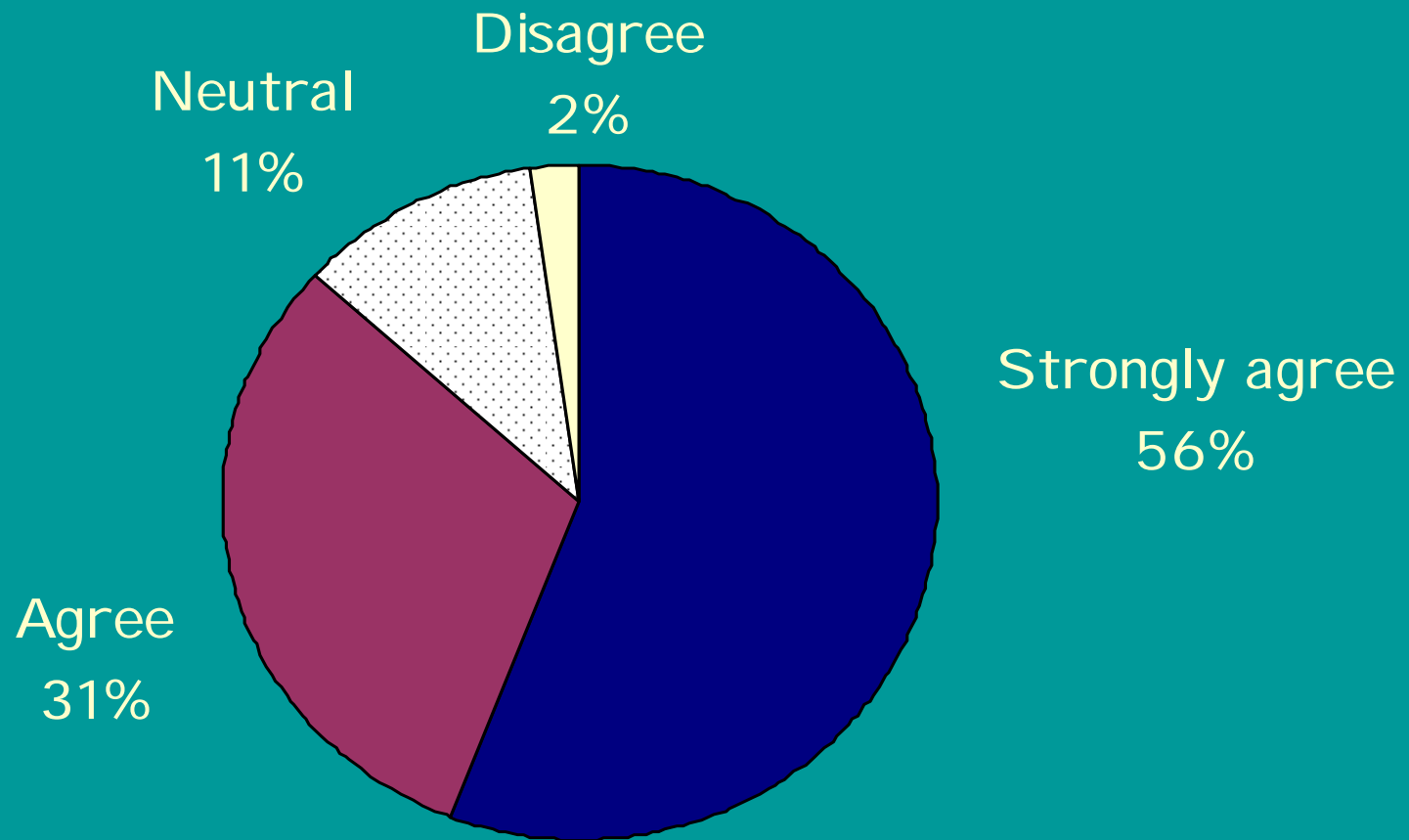


- Council = A
- Employees = A

How we're doing on shared values



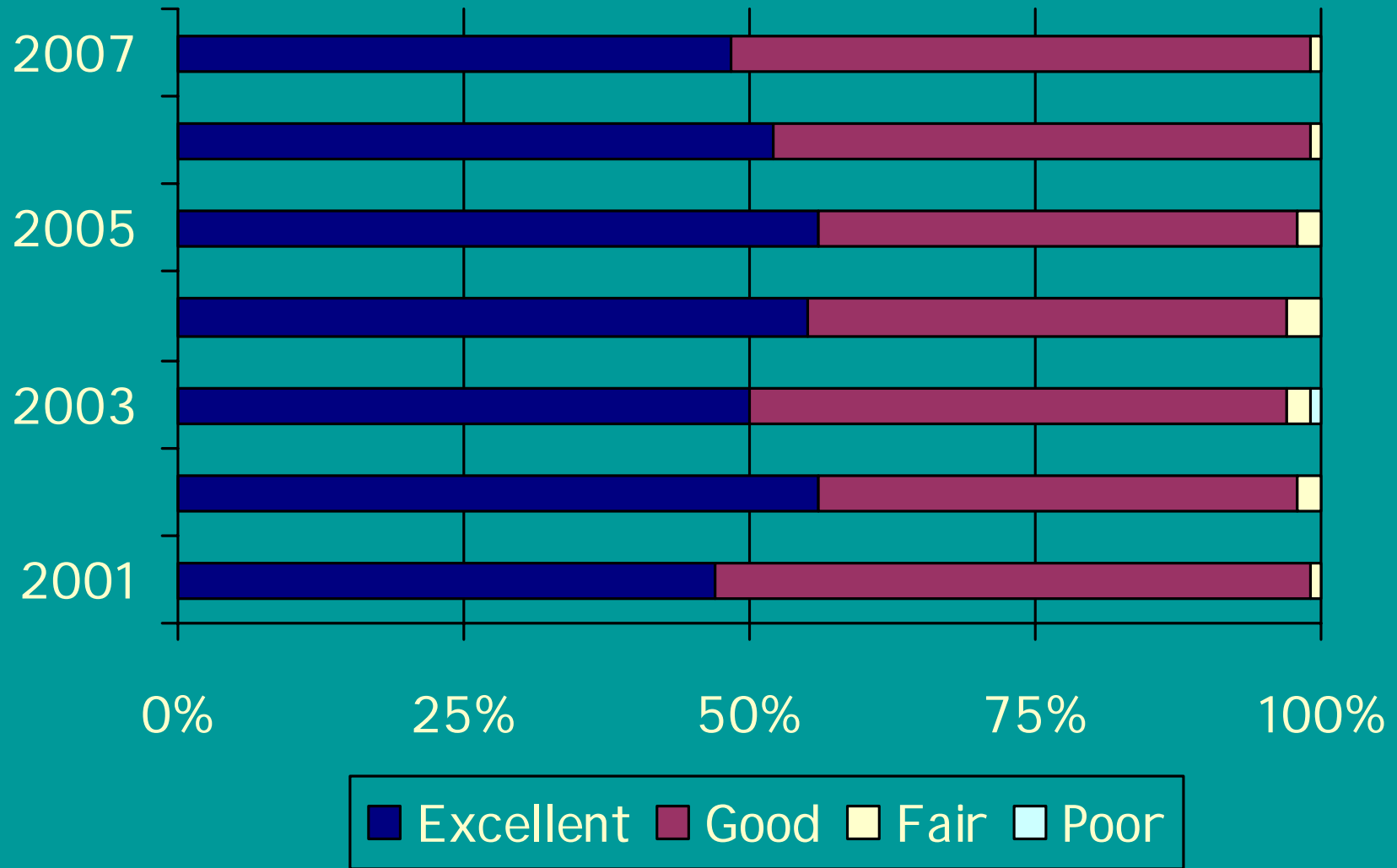
This is a great place to work



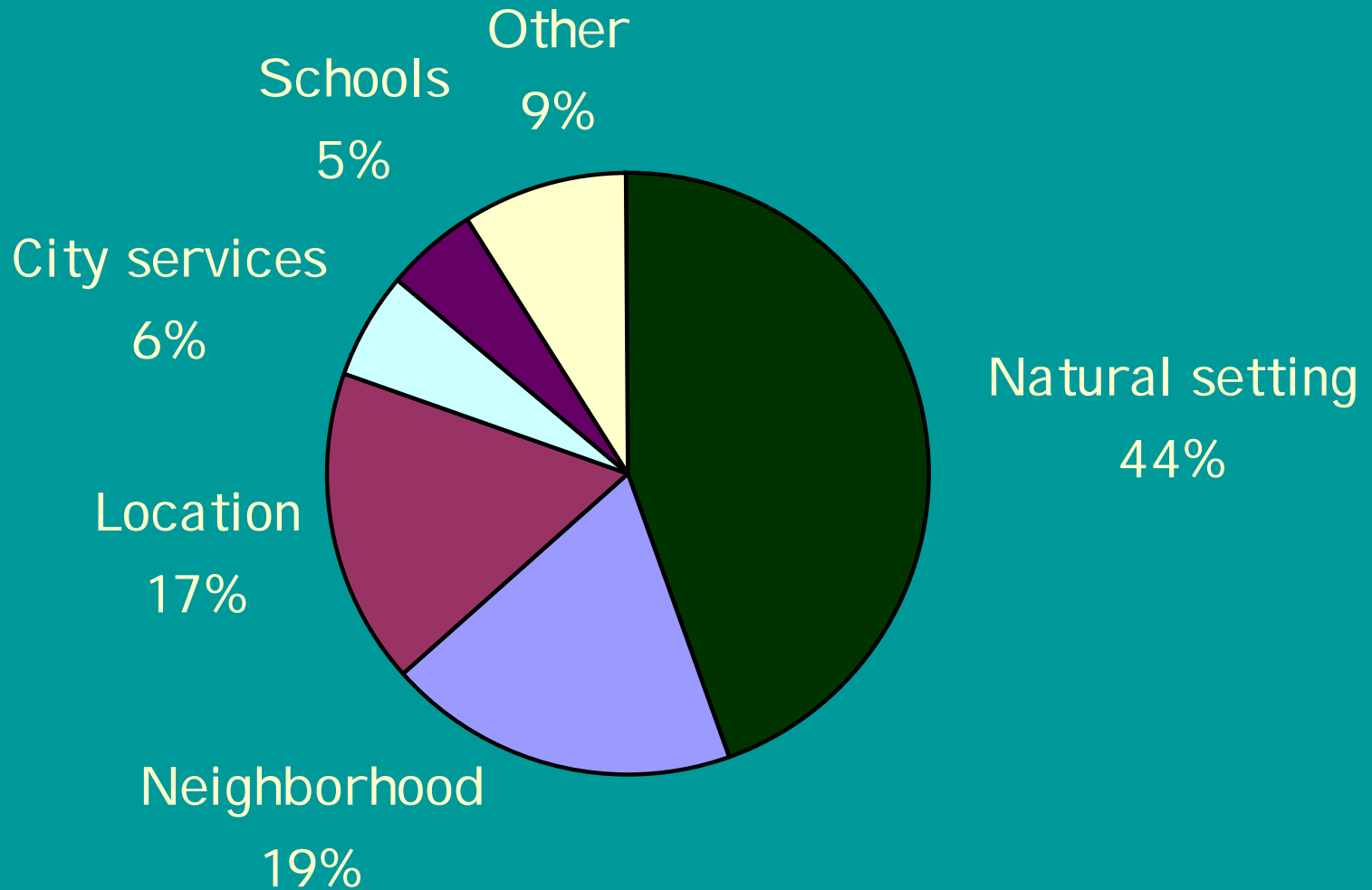
Quality of Life = A- (A)



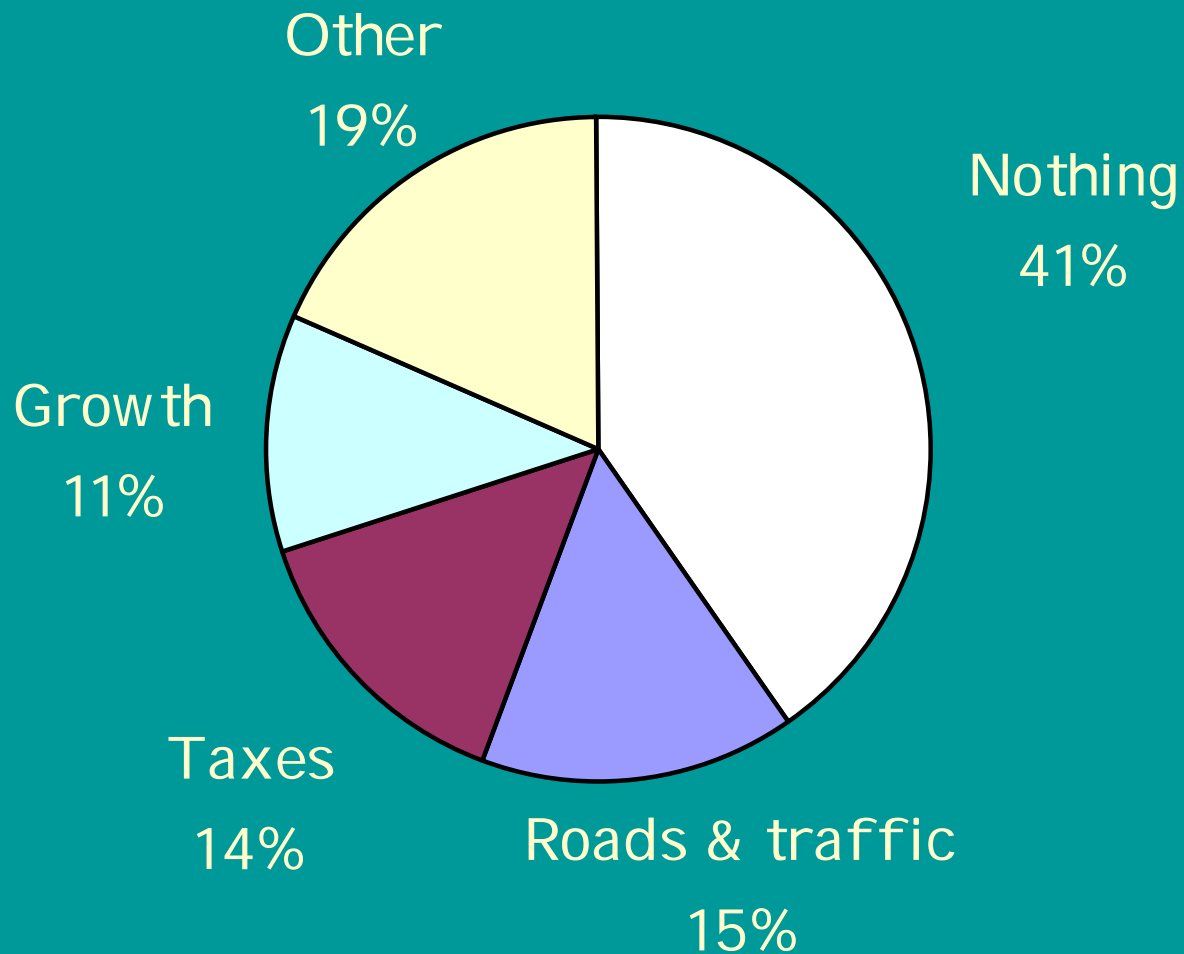
Quality of life



Like most about Minnetonka



Like least about Minnetonka



Overall 2007 Grade = A-

	<u>CC</u>	<u>Bds</u>	<u>Sur</u>	<u>Tot</u>
Natural Environ	A	A	A-	A
Public Safety	A	A	A-	A
Transportation	A-	A-	B+	A-
Development	A	A-	A-	A-
Building Comm	A	A-	A-	A-
Public Services	A	A	A-	A
Organization	A		A	A
Quality of Life			A-	A-
Total	<u>A</u>	<u>A-</u>	<u>A-</u>	<u>A-</u>

exceptional services
provided by



exceptional people!